

## CitiPower/Powercor Public Lighting Maintenance

**Client:** CitiPower/Powercor

**Duration:** 1998 to 2019

**Location:** Melbourne, Victoria

### DESCRIPTION

Electrix undertakes maintenance services on all public lighting assets within the entire CitiPower network area and parts of the Powercor network area, Melbourne CBD and inner suburban areas. This covers more than 109,000 light fittings including 13,000 in the Melbourne City Council area.

This important contract was one of the earliest successes for Electrix in Australia. Due to the ongoing good work from the field crews, the contract has been extended on several occasions and following the most recent contract renewal now extends over a period in excess of 20 years.

During this period Electrix Pty Ltd has consistently received praise for introducing innovative and cost-saving work methods and meeting Public Lighting Guaranteed Service Level targets.

### SCOPE

Services provided include:

- Repair of single and area light outages;
- Bulk globe change programs;
- Underground fault finding and the arrangement of temporary overhead supplies;
- Night patrols;
- Repair of specialised fittings;
- Capital works; and
- Other miscellaneous lighting maintenance tasks.

### VALUE TO CLIENT

The work involves significant challenges including:

- Meeting tight response times;
- Working within congested city areas;
- Familiarity and experience with the CBD street light supply and switching arrangements;
- Dealing with a wide range of heritage and specialist light fittings.

Electrix has successfully demonstrated significant improvements to the work process. These include consistent achievement of guaranteed response times, updating CitiPower's Public Lighting reporting system and meeting all light patrol target dates, whilst achieving conformance to Occupational Health, Safety and Environmental work procedures.

Regular monthly audits carried out by CitiPower/Powercor highlight an absence of non-conformances.

